

**Environmental and Social Action Plan**  
**Waterhealth India Private Limited**  
**Project # 27215**  
**Date: February 20, 2009**

<b># Environment/Social Action Plan</b>	<b>Deadline</b>
1. (a) Develop and implement a formal written procedure for obtaining applicable registrations, permits, consents and authorizations for WIPL and WC operations	In Place
(c) Obtain applicable registrations, permits, consents and authorizations for existing WC operations	In Place
2. WIPL will expand the existing QMS into an integrated quality, social, environmental, health and safety management system (IMS), with IFC's Performance Standards appropriately incorporated including SOPs for: (a) mitigating impacts associated with construction and discharges during operation; (b) ensuring that vendors approved for equipment and consumables purchase meet WIPL's social and environmental standards; and (c) accidents/incidents during construction and operations are recorded, reported, monitored, investigated and corrective action implemented.	March 2009
3. WIPL will employ in-house fulltime qualified professional at corporate level, for oversight of social, environmental, occupational health and safety aspects across all of its operations.	March 2009
4. WIPL will further improve the HR procedures particularly those pertaining to: employee grievance redress, to ensure confidentiality and non retribution; disciplinary action/procedure; adherence to PS 2 provisions as regards non employee workers/contract workers; and ensuring that the approved equipment and consumables vendors are in compliance with Indian labor laws	In Place
Conduct Medical Health Checkup for all the Non employee workers/ Contract workers who are engaged in process/ Production of water at WC.	April 2009
5. Make available relevant personal protective equipment at each existing WC	In Place
6. Display the MSDS in the local language at each existing WCs; and ensure that antidotes in case of accidental exposure are readily available at each WC.	In Place
7. (a) WIPL to undertake a benchmark testing of the wastewater at a few sample locations to assess adherence to IFC Performance Standard requirements	Completed
(b) Implement appropriate mitigation measures to meet the Performance Standards (where required).	In Place
8. Put in place a procedure, in accordance with Performance Standards, for disposal of used/spent activated carbon, sand and other filter media through authorized disposal entities only.	In Place

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| 9. Develop hazardous materials and hazardous waste management procedure including for construction and operation stages   | February 2009 |
| 10. Review and further strengthen its water quality monitoring protocol; and Implement procedures to display the treated water test/monitoring results in the relevant local language at each WC. | In Place      |
| 11. Develop and implement a formal community grievance redress procedure  | In Place      |